

# Cancellation Request

To Be Completed  
by Selling Dealer

Today's Date: \_\_\_\_\_

Selling Dealer Code No. \_\_\_\_\_

Contract No. \_\_\_\_\_

Selling Dealer \_\_\_\_\_

VIN \_\_\_\_\_

Address \_\_\_\_\_

Customer's Name \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Lienholder Name \_\_\_\_\_  
(If paid in full please attach proof of payoff)

Selling Dealer Signature \_\_\_\_\_

CANCELLATION MILEAGE \_\_\_\_\_

\*CANCELLATION DATE \_\_\_\_\_  
Month/Day/Year

**Repossession**  
Attach proof of  
repossession from lien-  
holder

**Total Loss**  
Attach statement of total  
loss from insurance  
company or lienholder

**Customer Request**  
Obtain customer signature  
or attach signed customer  
correspondence

**Other/Flat Cancel**  
Explain below and  
attach documentation  
(Required for flat cancels  
outside guidelines)

Explanation (mandatory for flat cancellation) \_\_\_\_\_

## CUSTOMER QUESTIONNAIRE

1. Are you aware that if your service contract purchase price was included in your vehicle financing, any refunds will be returned to the lienholder? ..... Yes  No
2. Are you aware that if your service contract was included in your vehicle financing, the refund to the lienholder will be deducted from the principal of your loan and may not lower your monthly payment? Yes  No
3. Are you aware that under the terms of your service contract, the refund may be calculated based upon the unused portion of your time or miles remaining? ..... Yes  No   
(Refer to your contract Part I and Part II for details and if applicable, any state requirements.)
4. Are you aware that once your vehicle service contract has been cancelled, you will be responsible for all mechanical repairs above and beyond the factory warranty? ..... Yes  No
5. Are you aware that under the terms of the vehicle service contract, there may be a fee for cancellation? .... Yes  No   
(Refer to your contract Part I and Part II for details and, if applicable, any state requirements.)

I have read and fully understand that the cancellation will be processed as outlined above and the service contract will no longer provide any benefits after the cancellation date. (Please allow 30 days from today's date to process cancellation.)

*\*All requests **MUST** be received by CNA National Warranty Corporation or CNA National Warranty Corporation - Florida within 30 days of the cancellation date indicated above. The lienholder will be listed as an additional payee unless proof of loan payoff is submitted.*

Customer Signature

Date

CNA National Warranty Corporation • P.O. Box 2840 • Scottsdale, Arizona 85252-2840

800-345-0191, extension 412

Issued in Florida by CNA National Warranty Corporation - Florida, License 60098

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